



I've Purchased Crystal Reports – What Now?

STEP ONE: Get your product serial number

You will need a serial number from Cougar Mountain before you install this program. Cougar Mountain Operations will contact you within one business day with the serial number.

STEP TWO: Download the installation file

1. On the computer you want to install Crystal Reports, open the **Crystal Reports** tab in the **Software Installations** section on the [Customer Service Center](#).
2. Click the Crystal Reports link to download the file.
3. Open the zip file to access the program and follow the installation wizard prompts.

For more information about Crystal Reports, refer to page 22 of the Services and Companion Products PDF included with this download. You can also find all Denali documentation on the Documentation menu of the Customer Service Center. Please call us at (800) 390-7053 if you have any questions.